

DeKalb County, IL

Senior Resource Directory



Family Service Agency

1325 Sycamore Road

DeKalb, IL 60115

(815) 758-8616

www.fsadekalbcounty.org

Family Service Agency operates five programs in DeKalb County: Children’s Advocacy Center, School-Based & Youth Programming, Center for Counseling, Senior Services, and Community Action Program. Senior Services operates and maintains three adult activity centers, known as Club 55.

DeKalb 55 1915 N First St DeKalb, IL Monday-Friday 9:00am-4:30pm	Malta 55 115 S Third St Malta, IL Monday, Wednesday, Friday 9:30am-3:00pm	Sycamore 55 480 S Airport Rd Sycamore, IL Monday & Friday 9:30am-2:00pm
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This directory has been created for your use by Family Service Agency’s Senior Service program employees. This program is funded in part by the Community Service Block Grant through the State of Illinois Department of Commerce and Economic Opportunity, DeKalb County Community Mental Health Board, and DeKalb County Senior Tax Levy. *An expanded directory can be found on our website.*

Due to the ever-changing service availability, this directory may not have all current assistance information. We welcome any additions, corrections, and suggestions to be sent to us by phone call or email to CAP@fsadekalbcounty.org.



DEKALB COUNTY SENIOR RESOURCE DIRECTORY

FAMILY SERVICE AGENCY

1325 Sycamore Rd, DeKalb

815-758-8616

Club 55:

- Activity center for adults ages 55 and up. Offering socialization, physical, mental, health, nutrition, and educational programs to reinforce dignity and self-worth. Programs include gardening, community outings, meals, presentations, games, cards, volunteering, and more.

Community Action Program:

- Community Action Program strives to help low-income families achieve and maintain their highest level of self-sufficiency by providing a variety of programs.

Center for Counseling:

- Counseling program offering individual, group, family, and couple counseling. Accepts most major insurance plans, including Medicare and Medicaid. Scholarships are available for those who lack insurance or are under-insured.

Country Store Thrift Shop:

- Country Store Thrift Shop is run by a team of dedicated volunteers. All donations and proceeds benefit FSA's Seniors Services.
- 815-756-2378
- 842 W. Lincoln Hwy, DeKalb, IL

HOTLINES

ALWAYS DIAL 911 IN AN EMERGENCY!

Illinois 2-1-1

- Dial 211
- Call 24/7 for confidential information about housing, food, clothing, legal aid, counseling, utility assistance, volunteer opportunities, and more.

Illinois Department on Aging – Senior Helpline:

800-252-8966

- Info on programs and services

Veteran's Affairs (VA) Hotline: 877-827-1000

- Veterans can use this number to get help with various issues, including healthcare, benefits, and job placement.

Eldercare Locator: 1-800-677-1116

- A public service of the U.S. Administration on Aging connecting you to services for older adults and their families such as housing, transportation, resources, caregivers, and more.

LIHEAP: 847-697-4400 or 815-758-3835

- Utility Assistance Program

Safe Passage

- 815-756-5228
- Call 24/7 for confidential support for domestic violence, sexual assault, abuse, shelter, counseling, and orders of protection.

ECS Adult Protective Services

- 815-758-6550
- Call 24/7 to report elder abuse, neglect, and financial exploitation.

National Suicide Lifeline

- Dial 988 (veterans press 1)
- Call 24/7 to talk to a trained professional if you or someone you know is struggling with mental health.

Illinois Child Abuse Hotline

- 800-252-2873
- Call 24/7 to report suspected child abuse or neglect.

TRANSPORTATION

TRANS VAC (VOLUNTARY ACTION CENTER)

- 815-758-3932
- Individuals who need to travel into or out of the DeKalb Urbanized Area can utilize VAC transit services for this purpose. Services are open and available to senior citizens, individuals with disabilities, and the public. All passengers utilizing VAC's services must register with VAC prior to scheduling a ride.



TRANSPORTATION (cont.)

TRANS DEV

- 815-420-5500
- Available for individuals who are not able to use regular bus services because of a disability or other limitations. Trans Dev provides door-to-door transportation within the DeKalb Urbanized Area.

HOUSING

DEKALB COUNTY HOUSING AUTHORITY

- 815-758-2692

ASSISTED LIVING FACILITIES, REHAB CENTERS, & NURSING HOMES:

- Aperion Care: 815-758-8151
- Barb City Manor: 815-756-8444
- Bethany Rehabilitation & Health Center: 815-756-5526
- DeKalb County Rehab & Nursing Centers: 815-758-2477
- Genesis House (Genoa): 815-784-5146
- Grand Victorian of Sycamore: 815-895-1900
- Heritage Woods: 815-787-6500
- Oakcrest: 815-756-8461
- Prairie Crossing Assisted Living (Shabbona): 815-824-8480
- Sandwich Rehab: 815-786-8409

HOME CARE AGENCIES:

- Help at Home: 815-748-0333
- Home Instead: 815-754-1300
- Visiting Angels: 815-895-0200

SHELTERS:

- Hope Haven of Dekalb County (local homeless shelter): 815-758-5765
- Safe Passage (local Domestic violence shelter):
 - 815-756-5228 (phone)
 - 815-393-1995 (text)

MEDICAL

HOSPITALS:

- Northwestern Medicine Kishwaukee Hospital (Sycamore): 815-756-1521
- Kindred Hospital (Sycamore): 815-895-2144

- Northwestern Medicine Valley West Hospital (Sandwich): 815-786-8484

IMMEDIATE CARE CENTERS:

- Northwestern Medicine Immediate Care (Sycamore): 815-455-6100
- Physician's Immediate Care (Sycamore-Medicare/Medicaid accepted): 815-754-1122

HOSPICE CARE:

- Compassus: 815-220-1390
- Home Instead: 815-754-1300
- Grand Victorian of Sycamore: 815-895-1900
- Northern Illinois Hospice: 815-398-0500

FOOD PANTRIES:

- Club 55 (DeKalb): 815-758-8616
- Bethlehem Lutheran Church (DeKalb): 815-758-3203
- Saint John's Lutheran Church (Shabbona): 815-498-3667
- Salvation Army: 815-756-4308
- Cornerstone Church (Sandwich): 815-786-6300
- DeKalb County Community Gardens: 779-212-9543
- Genoa Area Community Food Hub: 415 W Main St, Genoa, IL 60135
- Hinckley Area Food Pantry (Waterman): 815-286-7275
- Kirkland Food Pantry: 815-522-38



OTHER RESOURCES

DMV ILLINOIS SECRETARY OF STATE

- 815-756-7781
- 1360 Oakwood Ave, DeKalb, IL

ELDER CARE SERVICES: 815-758-6550

- Services include care coordination, adult protective services, money management, choices for care, information and assistance, cognitive behavioral support, resources on caregiver support, support groups, and SHIP (Senior health insurance program).

DEKALB TOWNSHIP: 815-758-8282

- Services include financial assistance, employment services, resources, tax assessment, and more.

LEGAL ASSISTANCE:

- Prairie State Legal: 630-232-9451

EMERGENCY WARMING & COOLING CENTERS

- **Call before going to check operating hours**
- Dekalb Park District: 815-758-6663
- Hopkins Park Community Center
- Dekalb Public Library: 815-756-9568
- Unitarian Universalist: 815-217-8235
- Dekalb Salvation Army: 815-756-4308
- Christ Community Church: 815-787-6161

LIBRARIES:

- Clinton Township Public Library (Waterman): 815-264-3339
- Cortland Public Library: 815-756-7274
- DeKalb Public Library: 815-756-9568
- Flewellin Memorial Library (Shabbona): 815-824-2079
- Genoa Public Library: 815-784-2627

- Hinckley Public Library: 815-286-3220
- Kirkland Public Library: 815-522-6260
- Malta Public Library: 815-825-2525
- Sandwich Public Library: 815-786-8308
- Sycamore Public Library: 815-895-2500

POLICE STATION NON-EMERGENCY:

- Cortland Police: 815-756-2558
- Dekalb County Sheriff: 815-895-7260
- DeKalb Police: 815-748-8400
- Genoa Police: 815-784-2526
- Hinckley Police: 815-286-7465
- Kirkland Police: 815-522-3315
- Malta Village Hall: 815-825-2330
- Sandwich Police: 815-786-7261
- Sycamore Police: 815-895-2123
- Waterman Police: 815-264-3574

PARK DISTRICTS:

- DeKalb: 815-758-6663
- Genoa: 815-784-5612
- Hinckley: 815-552-8500
- Sycamore: 815-895-3365

POST OFFICE:

- Big Rock: 100 E. FIRST ST.
- Clare: 26450 CLARE RD.
- Cortland: 50 S. SOMONAUK RD.
- DeKalb: 600 E. LINCOLN HWY.
- Genoa: 705 PEARSON DR.
- Hampshire: 196 WASHINGTON AVE.
- Hinckley: 557 E. LINCOLN HWY.
- Kingston: 430 E. RAILROAD ST.
- Lee: 100 E. LEE RD.
- Malta: 403 E. ADAMS ST.
- Maple Park: 321 MAIN ST.
- Sandwich: 22 N. EDDY ST.
- Shabbona: 206C W. COMANCE AVE.
- Somonauk: 115 N. GAGE ST.
- Sycamore: 104 E. STATE ST.
- Waterman: 105 N. ELM ST.