Annual Report: July 1, 2019 - June 30, 2020

Each year at Family Service Agency is unique and has a number of highlights throughout the year, and FY20 was no exception. Here are some highlights we would like to share with you...

- Pivoted successfully to remote work within 24 hours
- Provided Rent/Mortgage/Utility Financial Assistance to residents impacted by the pandemic
- Increased Center for Counseling clients by 40%
- Participated in SNAP - Barrier Reduction Program pilot

Financial Overview

**Total Revenue: $2,229,727**
- Direct: $940,064
- Government: $962,716
- Service Fees: $95,870
- Indirect/Other: $231,077

**Total Expenses: $1,870,465**
- Center for Counseling: $285,113
- Children’s Advocacy Center: $253,653
- Community Action Program: $369,386
- Senior Services: $302,850
- Youth Mentoring: $18,865
- Administration/Support Services: $640,598

*Revenue vs Expense net change is result of establishment and income generated through Capital Fund.*
Clients Served

Center for Counseling: 465
Children’s Advocacy Center: 176
Community Action: 503
Senior Services: 1051
Youth Mentoring: 72

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