



## **WEBSITE TERMS OF USEAGE & PRIVACY POLICY**

At Family Service Agency of DeKalb County (FSA), we are committed to ensuring your privacy. This privacy policy describes the information we gather from this website and how we use and protect that information.

### **Information Collection and Use**

#### *Non-Personally Identifiable Information.*

We may use non-personally identifiable information, such as the number of hits (visits) per page, collected from you and other website users to perform statistical analyses of user behavior and characteristics. These aggregated statistics would be used to improve the site and for program development and marketing purposes generally. We also may provide such aggregated information to funding sources and other third parties for certain purposes, but such statistics contain no personally identifiable information and cannot be used to gather such information.

#### *Personally Identifiable Information.*

The personally identifiable information we receive from you when you use this website is voluntarily submitted by you and may include your name, e-mail address, credit card number (when applicable) and similar types of information. This information may be used by us to provide services to you, to enhance your experience at the site, and, if applicable, to enhance your experience as a user of FSA's services. We use secure transaction methods (SSL) when we receive personally identifiable and sensitive financial information, such as credit numbers, via our website. We do not sell or exchange names or other personally identifiable information with mass marketers nor do we partner with or have special relationships with any ad server companies.

### **Opt-Out**

If you supply FSA with your e-mail address, you may receive periodic electronic mailings from us regarding current developments, services, or upcoming events. If you ever wish to stop receiving such mailings please e-mail [info@fsadekalbcounty.org](mailto:info@fsadekalbcounty.org)

### **Voluntary Disclosure by You to Third Parties**

You should be aware that if you voluntarily disclose personally identifiable information online when third parties are present – for example on message boards, through email, on listservs or in chat areas – that information can be collected and used by the third parties. As a result, you may receive unsolicited messages from the third parties. Such collection, use and messages by third parties are beyond FSA's control.

### **Reservation of Rights**

We reserve the right to disclose your personally identifiable and non-personally identifiable information to any third party if we have reason to believe that we are required to do so for any or all of the following reasons: (i) by law; (ii) to comply with legal processes or governmental requests; (iii) to prevent, investigate, detect or prosecute criminal offences or attacks on the



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technical integrity of the web site or our network; and/or (iv) to protect the rights, property, or safety of FSA, the users of the web site, or the public.

### **Web Links**

This website contains links to other websites. Family Service Agency of DeKalb County is not responsible for the privacy policies or content of these external websites. Your use of any linked website is solely at your own risk.

### **Modifications**

We reserve the right to change this privacy policy at any time, so you should read this page each time you access the site.

### **Complaint Procedure**

If you have any questions or concerns about our privacy policy or practices, please contact us call us at [info@fsadekalbcounty.org](mailto:info@fsadekalbcounty.org) or (815) 758-8616.